DEPARTMENT OF INSURANCE, FINANCIAL INSTITUTIONS AND PROFESSIONAL REGISTRATION

FINANCIAL SUMMARY

		FY 2007 EXPENDITURE		FY 2008 APPROPRIATION		FY 2009 REQUEST		GOVERNOR RECOMMENDS FY 2009	
Insurance									
Administration and Insurance Operations	\$	4,691,243	\$	5,961,657	\$	8,215,237	\$	8,401,240	
Market Conduct and Financial Examinations		5,769,070		7,441,258		5,160,138		5,282,098	
Health Insurance Counseling		800,000		800,000		900,000		900,000	
Financial Institutions									
Credit Unions		913,826		1,235,154		1,235,154		1,268,496	
Finance		5,375,394		6,305,277		6,485,486		6,651,907	
Professional Registration		11,455,923		13,890,120		14,164,892		14,420,167	
DEPARTMENTAL TOTAL	\$	29,005,456	\$	35,633,466	* \$	36,160,907	\$	36,923,908	
Federal Funds		600,000		600,000		700,000		700,000	
Other Funds		28,405,456		35,033,466		35,460,907		36,223,908	
Full-time equivalent employees		507.83		527.65		537.15		535.15	

^{*} Does not include \$1,269,730 recommended in the Fiscal Year 2008 Supplemental Appropriations. See the Supplemental section of the Missouri Budget for details regarding the Department of Insurance, Financial Institutions and Professional Registration supplemental appropriations.

DEPARTMENT SUMMARY

Governor Blunt's Fiscal Year 2009 budget provides a total of \$36.9 million for the Department of Insurance, Financial Institutions and Professional Registration. The department protects consumers through oversight of the insurance industry, financial institutions, and licensed professionals.

INSURANCE

<u>Administration</u> – Certain administrative functions are centralized to provide more efficient services. These staff provide functions such as policy development, legislative coordination, communications (public information), research and accounting, centrally with the costs allocated based on usage to the appropriate divisions within the department.

<u>Insurance Operations</u> – Insurance staff are responsible for overseeing the insurance industry's compliance with Missouri insurance laws and regulations, and protecting the interests of Missouri insurance-buying consumers. Specific duties include licensing insurance producers (agents, brokers, and agencies), investigating consumer complaints, collecting over \$200 million in premium taxes paid by insurance companies, and providing information to over 30,000 consumers each year through a statewide toll-free hotline and the department's website.

<u>Market Conduct and Financial Examinations</u> – The department conducts both financial and market conduct examinations. Financial examinations ensure insurance companies have sufficient reserves to pay consumer claims. Market conduct examinations of insurance companies serve to verify that policyholders and beneficiaries receive the full benefits from the contracts by which they and the insurer have agreed.

Health Insurance Counseling – The department contracts with Primaris to administer the CLAIM (Community Leaders Assisting the Insured of Missouri) program. CLAIM provides counseling and educational activities to seniors on health insurance coverage and Medicare benefits. The program recruits sponsors and volunteers, develops and conducts volunteer training, publicizes the program and maintains a toll-free number, 1-800-390-3330, and website, www.missouriclaim.org. Volunteers are recruited locally and community organizations such as hospitals, community centers, extension offices, or senior centers serve as cosponsors and provide space, supplies, and local publicity for the program.

DEPARTMENT OF INSURANCE, FINANCIAL INSTITUTIONS AND PROFESSIONAL REGISTRATION

INSURANCE (Continued)

Fiscal Year 2009 Governor's Recommendations

- \$100,000 federal funds for the Community Leaders Assisting the Insured of Missouri Program (CLAIM) services.
- \$310,587 other funds for pay plan.
- (\$27,540) Department of Insurance Dedicated Fund core reduction for one-time expenditures.
- (\$2,624) Department of Insurance Dedicated Fund core reduction for mailroom consolidation from the Fiscal Year 2008 appropriation level.

FINANCIAL INSTITUTIONS

<u>Credit Unions</u> – The Division of Credit Unions is responsible for the examination, supervision, chartering, merger, and liquidation of Missouri's 143 state-chartered credit unions. The division also responds to consumer complaints against credit union services or operations. Missouri credit unions have approximately 1.2 million members and assets exceeding \$8.7 billion. Missouri ranks seventh in the nation in the number of state-chartered credit unions.

<u>Finance</u> – The Division of Finance is responsible for the incorporation and regulation of Missouri's 293 state-chartered banks, non-deposit trust companies, and savings and loan associations. The division also licenses and regulates consumer credit companies, credit services organizations, money order companies, and residential mortgage brokers. Primary objectives include ensuring the safety and soundness of these institutions and the monitoring of compliance with laws and regulations, thereby safeguarding the funds of depositors and maintaining public confidence in Missouri's financial system. Missouri ranks fifth in the nation in the number of state-chartered banks.

Fiscal Year 2009 Governor's Recommendations

- \$128,136 Division of Finance Fund and two staff for additional bank examinations.
- \$52,073 Division of Finance Fund and one staff for a consumer hotline to provide assistance to Missourians at risk of foreclosure.
- \$199,763 other funds for pay plan.

DEPARTMENT OF INSURANCE, FINANCIAL INSTITUTIONS AND PROFESSIONAL REGISTRATION PROFESSIONAL REGISTRATION

FINANCIAL SUMMARY

	FY 2007 EXPENDITURE		FY 2008 APPROPRIATION		GOVERNOR ECOMMENDS FY 2009
Administration	\$	3,543,250	\$	4,070,681	\$ 4,259,802
State Board of Accountancy		389,394		451,476	459,600
State Board of Architects, Professional Engineers,					
and Land Surveyors		492,655		759,495	770,443
State Board of Chiropractic Examiners		103,010		149,567	149,567
Missouri Dental Board		504,930		624,168	635,009
State Board of Embalmers and Funeral Directors		106,057		145,393	145,393
State Board of Registration for the Healing Arts		2,281,166		2,512,572	2,569,569
State Board of Nursing		1,517,198		1,933,045	1,963,213
State Board of Optometry		33,797		42,043	42,043
State Board of Pharmacy		1,169,415		1,566,035	1,763,016
State Board of Podiatric Medicine		16,965		20,669	20,669
Missouri Real Estate Commission		984,793		1,213,124	1,239,991
Missouri Veterinary Medical Board		73,092		109,579	109,579
State Board of Cosmetology and Barbers		240,201		292,273	 292,273
TOTAL	\$	11,455,923	\$	13,890,120	\$ 14,420,167
Board Funds		7,912,673		9,819,439	10,160,365
Professional Registration Fees Fund		3,543,250		4,070,681	4,259,802

PROFESSIONAL REGISTRATION

The Division of Professional Registration is responsible for supporting 39 professional licensing boards and commissions in licensing and regulating the activities of over 400,000 Missourians representing 240 different trades and professions. The division serves and protects the public by providing an accessible, responsible, and accountable regulatory system to ensure that Missouri consumers benefit from competent practitioners. Each licensing entity licenses qualified professionals by ensuring that minimum requirements have been met. In addition, each entity must also appropriately enforce standards through the inspection of facilities and the investigation of complaints.

Fiscal Year 2009 Governor's Recommendations

ADMINISTRATION

- \$100,468 Professional Registration Fees Fund and 1.5 staff to create the Board of Private Investigator Examiners.
- \$88,653 Professional Registration Fees Fund for pay plan.

STATE BOARD OF ACCOUNTANCY

• \$8,124 Board of Accountancy Fund for pay plan.

STATE BOARD OF ARCHITECTS, PROFESSIONAL ENGINEERS, AND LAND SURVEYORS

\$10,948 State Board of Architects, Engineers, and Land Surveyors Fund for pay plan.

STATE BOARD OF CHIROPRACTIC EXAMINERS

Continue funding at the current level.

DEPARTMENT OF INSURANCE, FINANCIAL INSTITUTIONS AND PROFESSIONAL REGISTRATION PROFESSIONAL REGISTRATION (CONTINUED)

MISSOURI DENTAL BOARD

• \$10,841 Dental Board Fund for pay plan.

STATE BOARD OF EMBALMERS AND FUNERAL DIRECTORS

Continue funding at the current level.

STATE BOARD OF REGISTRATION FOR THE HEALING ARTS

- \$52,293 Board of Registration for Healing Arts Fund for pay plan.
- \$4,704 Board of Registration for Healing Arts Fund for repositioning of the Board Medical Director pursuant to Personnel Advisory Board recommendations.

STATE BOARD OF NURSING

\$30,168 Board of Nursing Fund for pay plan.

STATE BOARD OF OPTOMETRY

Continue funding at the current level.

STATE BOARD OF PHARMACY

- \$169,600 Board of Pharmacy Fund to create a well-being committee.
- \$27,381 Board of Pharmacy Fund for pay plan.

STATE BOARD OF PODIATRIC MEDICINE

Continue funding at the current level.

MISSOURI REAL ESTATE COMMISSION

- \$26,867 Missouri Real Estate Commission Fund for pay plan.
- Three staff to provide additional real estate examinations.

MISSOURI VETERINARY MEDICAL BOARD

Continue funding at the current level.

STATE BOARD OF COSMETOLOGY AND BARBERS

Continue funding at the current level.